

DEPARTMENT OF HEALTH & HUMAN SERVICES

Centers for Medicare & Medicaid Services

Center for Consumer Information & Insurance Oversight

200 Independence Avenue SW

Washington, DC 20201



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Congratulations, you have helped more than 100 consumers actively apply for and enroll in coverage and reached the Elite level of the 2023 Marketplace Circle of Champions!

This achievement gives you access to the Elite Marketplace Circle of Champions commemorative badge, certificate of appreciation, and digital and social media toolkit. These materials are tailored exclusively for you, an Elite Circle of Champions member, to further distinguish your accomplishment and share your achievement within your community and professional and social networks!

Agents and brokers continue to make a crucial impact in the Marketplace by helping Americans navigate changes in the Marketplace, access additional savings, or enroll in coverage for the first time. We hope that agents and brokers will continue this success as we focus on several key Marketplace priorities this year. I encourage you to review the resources below to help make you even more successful during this Open Enrollment Period and beyond:

- [For more information on best practices for assisting historically underinsured and underserved populations, see these resources](#)
- [See tips for addressing consumers concerns about answering the Marketplace application's race and ethnicity questions](#)

The Centers for Medicare & Medicaid Services (CMS) also has a [webpage for Marketplace agents and brokers](#) with a full range of materials and resources to assist you in helping consumers and a [dedicated frequently asked questions website](#). If you haven't already, I encourage you to check out these resources.

Congratulations again on reaching the Elite Marketplace Circle of Champions. This is an outstanding achievement! We thank you for the trusted advice, support, and assistance you provide throughout the year. I wish you continued success as you strive for the next level in the Marketplace Circle of Champions!

Sincerely,

A handwritten signature in black ink that reads 'Ellen Montz' in a cursive script.

Ellen Montz

Director of CCHIO